



# GS1 EUDAMED Submission Guideline

How to implement UDI submissions for EUDAMED via GDSN

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## Document Summary

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## Involved parties

There are several parties involved in the GS1 EUDAMED Submission.

- GS1 Member Organisations: your local contact point that offers you the GDSN Data pool for exchanging master data information of your medical devices. And the data pool where you enter the relevant information for GS1 EUDAMED. This data pool also offers automatic validations which helps you to make sure you have the required information for EUDAMED. At this moment **GS1 Switzerland, GS1 Denmark, GS1 Czech Republic** and **GS1 Netherlands** are offering a EUDAMED Submission service.
- **Trade Connectors**: The technical party behind the GDSN Data pool solutions that your local GS1 Member Organisation offer.
- **P36**: an access point party. They deliver the integration between the GDSN Data pool and the submission of the data to EUDAMED.

## Revocation (disclaimer)

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Whilst/although every care has been taken to ensure that the content of this document is correct, GS1 Member Organisation cannot be held responsible for errors or missing information in this publication. For questions regarding the contents of this publication, please contact GS1 Member Organisation.

<sup>1</sup> GS1 Member Organisations involved: GS1 Czech Republic, GS1 Denmark, GS1 Netherlands, GS1 Switzerland

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## 1 Introduction (Preconditions)

GS1 is an international not-for-profit organisation that offers a solution to share product information of medical devices between manufacturers, distributors and care institutions. This solution is called the Global Data Synchronisation Network (GDSN). Manufacturers also must upload part of this information in EUDAMED. EUDAMED is the IT system established by Regulation (EU) 2017/745 on medical devices and Regulation (EU) 2017/746 on in vitro diagnosis medical devices. EUDAMED is an integral part of the implementation of the two Medical Devices Regulations.

To support manufacturers in this process the solution that GS1 offers also facilitates the uploading of data in EUDAMED.

This document serves as a guide for your initial configuration of the European database of medical devices – EUDAMED. It is focused on UDI (Unique Device Identification). The aim is to describe the process of user registration and the registration of an economic operator in the role of Legal Manufacturer (MF) and System/Procedure Pack Producer (PR), for the purpose of configuring Machine-to-Machine (M2M) Connector between EUDAMED and the GS1 GDSN for the UDI submissions.

At the same time, neither GS1 nor any Machine-to-Machine data upload alter or transfer any rights or obligations to other parties beyond those explicitly defined in the MDR (Medical Device Regulation) and IVDR (In Vitro Medical Device Regulation) regulations, which form the legal basis for the obligation to submit medical device data to EUDAMED by the Legal Manufacturer.

### 1.1 Regulatory disclaimer

GS1 provides participants, including medical device suppliers, with advice aimed at applying GS1 standards. Each participating company is responsible for determining how GS1's guidance is applied within its own organisation.

GS1 is a neutral organisation providing voluntary recommendations, and the participants remain independent entities and free to define and follow their own procedures.

GS1 employees have no authority to act on behalf of regulatory agencies, to interpret legal provisions officially or to grant exemptions or approvals. The information contained in this documentation has been developed and collected by GS1 to the best of its knowledge, but without any representation or warranty, express or implied, as to the completeness, accuracy, correctness or suitability of this information for any particular purpose, including for participants contribution in the EUDAMED device registration data exchange testing process, or any similar purpose or comparable activity.

GS1 and its employees shall not be liable for any direct or indirect damages or losses arising from actions taken or not taken by the participants based on this documentation or related recommendations, except in cases of wilful misconduct or gross negligence, and only to the extent permitted by applicable law.

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The participant alone is responsible for ensuring compliance with all applicable legal and regulatory requirements, including, MDR, IVDR, device registration and synchronization requirements.

For the service that is explained in this document, the general terms and conditions of GS1 are applicable. These are available at the local Member Organisation's website or upon request.

In the MDR regulation the responsibilities regarding EUDAMED are described in Annex VI part A. <https://eur-lex.europa.eu/eli/reg/2017/745/oj/eng>

## 2 Onboarding Process (Phase 1)

EUDAMED offers to work with two environments. The first one is a EUDAMED Playground which is a test environment used for training and verifying system integration, especially for M2M data exchange. It allows users to simulate data submissions without any legal consequences.

In contrast, the second is the EUDAMED Production Environment representing the official live system where legally binding data must be submitted in compliance with MDR and IVDR regulations.

In this document the registration phases are explained in a logical and structured manner – EUDAMED Playground first and whenever certain steps differ in the EUDAMED Production, these differences are highlighted.

For the User and Actor registration follow these steps:

1. Follow this link to EUDAMED Playground:  
<https://webgate.training.ec.europa.eu/eudamed-play/landing-page#/>.
2. Sign in with your EU Login or create one if not available.
3. Create a Test Actor Request, the role of *Legal Manufacturer*.
4. The validation process may take a few days. Wait for the validation e-mail from the EUDAMED support. If needed contact your Competent Authority mentioned in the application process or [SANTE-EUDAMED-SUPPORT@ec.europa.eu](mailto:SANTE-EUDAMED-SUPPORT@ec.europa.eu).

European Commission (EC) EUDAMED website:

An official source of information is this [EC EUDAMED website](#) which provides a comprehensive information about EUDAMED in general and specific the UDI-module.

Refer to EUDAMED information centre ([Playground](#), [Production](#)) for more detailed information of the UDI-Module and its setting up and managing M2M data exchange between external systems and the EUDAMED database. This setup is taken care of by the service of GS1's UDI-connector.

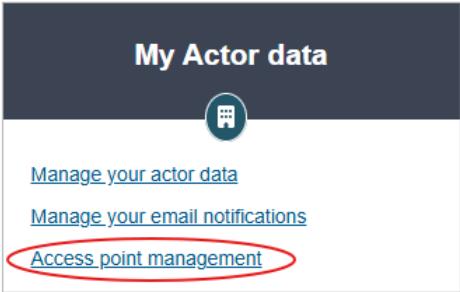
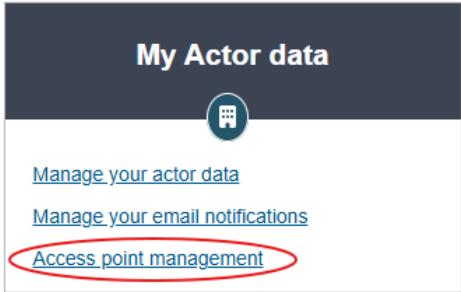
It also includes a video explaining the following relevant steps to use of an existing Access Point (AP) in EUDAMED for M2M data exchange with steps like entering the AP Party ID, uploading a 3<sup>rd</sup> Party Agreement, and submitting technical and legal contact details is found [here](#).

### 2.1 Access Point Configuration

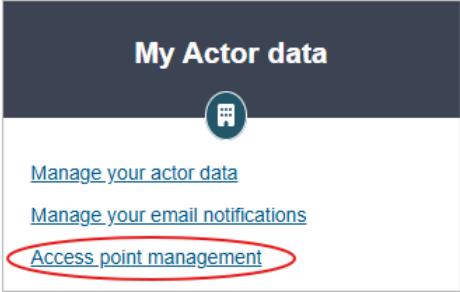
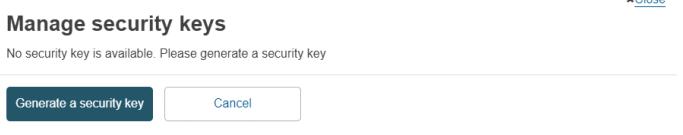
This part provides information on configuring the M2M settings in EUDAMED.

**If you wish to activate your M2M services in EUDAMED Production environment you must first apply for an AP in EUDAMED Playground environment, complete the onboarding and test the service.** Please start in the EUDAMED Playground and later follow in the EUDAMED Production environment.

NOTE: In this part the details of 3<sup>rd</sup> Party Access Point provider p36 will be provided, as an example of such steps.

	EUDAMED PLAYGROUND environment	EUDAMED PRODUCTION environment
1.	<p>Log into <b>EUDAMED Playground</b> as a Local Actor Administrator (LAA). Under the <i>My Actor data</i> section click on the <i>Access point management</i> link:</p> 	<p>Log into <b>EUDAMED Production</b> as a Local Actor Administrator (LAA). Under the <i>My Actor data</i> section click on the <i>Access point management</i> link:</p> 
2.	Click on the <i>Request a new M2M access</i> button.	
3.	Agree to the disclaimer and click on the <i>Next</i> button	
4.	In the next screen select <u>Yes</u> to use an existing EUDAMED AP and click on the <i>Next</i> button.	
5.	<p>Enter the following Party ID and click on the <i>Validate AP</i> button: Example: p36 Access Point use "EUDAMED_0000018_ACC": Machine to Machine request access</p> <p>* Enter the Party Id of the Access Point you want to use: EUDAMED_0000018_ACC</p> <p>Validate AP</p> <p>* 3rd Party Agreement: Browse</p> <p>Save &amp; Next Cancel</p>	<p>When Proof-of-Testing is provided enter the following Party ID and click on the <i>Validate AP</i> button use 'EUDAMED_004861': Machine to Machine request access</p> <p>* Enter the Party Id of the Access Point you want to use: EUDAMED_004861</p> <p>Validate AP</p> <p>* 3rd Party Agreement: Browse</p> <p>Save &amp; Next Cancel</p>
6.	You will be able to view information regarding your selected-Access Point. You will not be able to edit that information. Example:	You will be able to view information regarding your selected-Access Point. You will not be able to edit that information. Example:

	<p>Access Point Name Access Point Name: p36 Test</p> <p>Party ID: EUDAMED_0000018_ACC</p> <p>Access Point Country: Germany</p> <p>Access Point City: Frankfurt</p> <p>Organisation Organisation name: p36</p> <p>Street information, if applicable: No</p> <p>PO box: -</p> <p>City name: Bad Hersfeld</p> <p>Postal code: 36251</p> <p>Country: Germany</p> <p>Telephone: -</p> <p>Email: patrick.pfau@p36.io</p>	<p>Access Point Name Access Point Name: p36</p> <p>Party ID: EUDAMED_004861</p> <p>Access Point Country: Germany</p> <p>Access Point City: Frankfurt</p> <p>Organisation Organisation name: p36 GmbH</p> <p>Street information, if applicable: Yes</p> <p>Street: Hof Meisebach</p> <p>Street number: -</p> <p>Address line 2: -</p> <p>PO box: -</p> <p>City name: Bad Hersfeld</p> <p>Postal code: 36251</p> <p>Country: Germany</p> <p>Telephone: +49 6621 7954500</p> <p>Email: eudamed@p36.io</p>
7.	<p><b>Sign and upload the 3rd Party Agreement</b> as a PDF file and click on the <i>Save &amp; Next</i> button.</p> <p>A draft to be downloaded <a href="#">here</a>.</p> <p>For the signature contact your involved 3<sup>rd</sup> Party Provider e.g. for p36 <a href="#">here</a> OR see <b>Note #1</b> at the bottom of this section.</p>	<p><b>Sign and upload the 3rd Party Agreement</b> as a PDF file and click on the <i>Save &amp; Next</i> button.</p> <p>A draft to be downloaded <a href="#">here</a>.</p> <p>For the signature contact your involved 3<sup>rd</sup> Party Provider e.g. for p36 <a href="#">here</a> OR see <b>Note #1</b> at the bottom of this section.</p>
8.	<p>In the next screen fill in the <i>Technical Contact</i> details with the contact information of the Provider of the AP. Contact your involved 3<sup>rd</sup> Party Provider for these details OR see <b>Note #1</b> at the bottom of this section</p> <p>Fill in also the <i>Legal Contact</i> details. This person must belong to <b>your organisation (Manufacturer)</b> and could be one of your Local Actor Admins in EUDAMED.</p>	
9.	<p>Upload your <b>Business justification</b> as PDF file. You will find the Business justification template <a href="#">here</a>.</p> <p>Contact your involved 3<sup>rd</sup> Party Provider OR see <b>Note #1</b> at the bottom of this section.</p>	<p>Upload your <b>Proof of testing</b> document as a PDF file which the 3<sup>rd</sup> Party Provider should have provided to you (EUDAMED Playground step #21) OR see <b>Note #1</b> at the bottom of this section.</p>
10.	<p>Select all services of the <i>UDI/Device</i> module and click on the <i>Submit</i> button.</p> <p><b>Actor</b></p> <p><input checked="" type="checkbox"/> Actor download</p>	<p><b>UDI/Device</b></p> <p><input checked="" type="checkbox"/> Upload of Legacy / Regulation Device / SPP ( Basic UDI and UDI-DI / Master UDI-DI )</p> <p><input checked="" type="checkbox"/> Update Basic UDI</p> <p><input checked="" type="checkbox"/> Download of Legacy/ Regulation Device/SPP</p> <p><input checked="" type="checkbox"/> Upload of UDI-DI / Master UDI-DI for existing Basic UDI-DI</p> <p><input checked="" type="checkbox"/> Update of UDI-DI / Master UDI-DI</p> <p><input checked="" type="checkbox"/> Update container package</p>

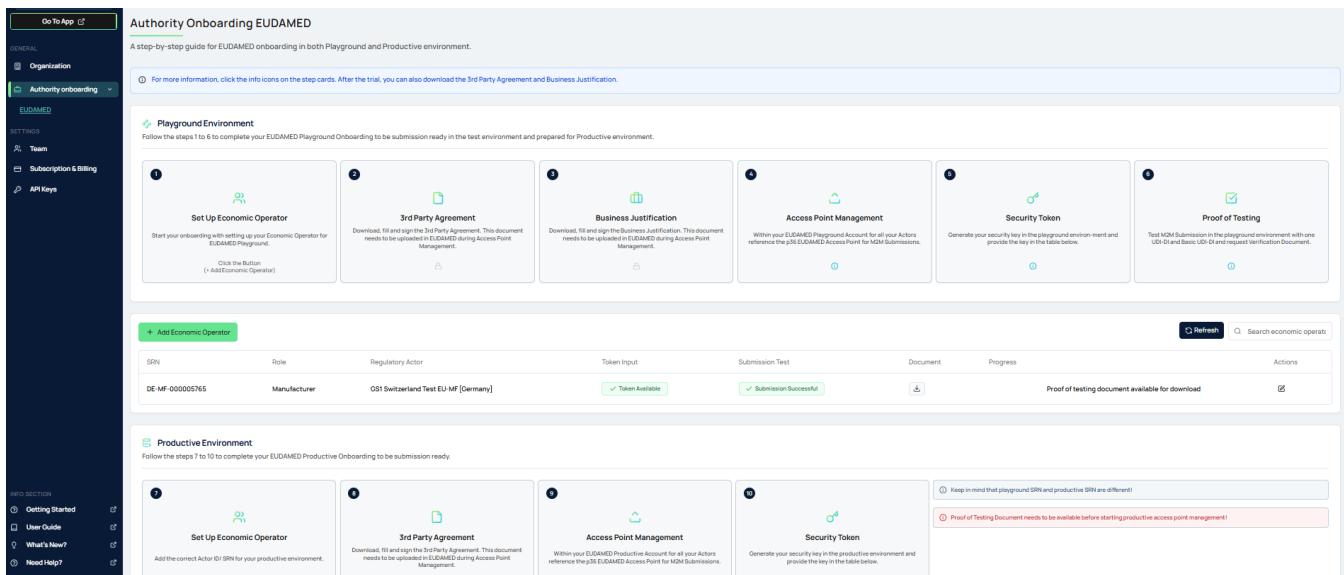
11.	Select Yes in the pop-up window to complete the Access Point registration process.
12.	In the next screen you can see a confirmation message and the Access Point Party ID.
13.	Click on the <i>Go back to Access Point Link dashboard</i> link to manage your AP. As soon as the request has been approved by EC and the AP has the status <b>“Active”</b> , you can continue. This can take a few days.
14.	Under the <i>My Actor data</i> section click on the <i>Access point management</i> link:  
15.	In the Access Point management page, you can view all your APs listed in the table. Make sure that the filter is set to <i>Status: Active</i> .
16.	Choose e.g. the p36 AP and click on the <i>Edit</i> link under the three dots to view the AP's settings
17.	In the displayed screen you can view and edit the details you entered regarding the p36 AP. Moreover, you can now change the services attached and manage your <b>security keys</b> <sup>2</sup> by clicking on the <i>Manage security keys</i> link:  
18.	In the pop-up window click on the <i>Generate a security key</i> button to generate the security key for the UDI/Device module (security keys are generated per module):  

<sup>2</sup>A security key (Token) is a crucial element for authorizing the connection between the legal entity (identified by its Single Registration Number - SRN) and the 3<sup>rd</sup> Party Provider, and it must be handed over to the provider to enable M2M communication for UDI registration on their behalf.

19.	<p>In the pop-up window you will be able to view the generated security key:</p> <p><a href="#">xClose</a></p> <p><b>Manage security keys</b></p> <p>No security key is available. Please generate a security key</p> <p><b>Please copy the security key since you will not be able to view it again</b></p> <p>F4D8C273005BF6D1B771D916C5F82FE66DD9A1B33D186DA64EC6F3C19983FC17998BB0FD3AC1AC34A7D2E3381 17AAAF05157E472F99C5BB74C648C0D038F80AFC8C53553ED95F14F74ABFB488D00B7D69EBD1882B7E0D71 7ABE231BC95101BDCCEAAA4D74FE15C67BD0BC3EA22A32B5F7CC670D0BE641D08CF6861E8FC575025F841005</p> <p></p> <p><a href="#">Generate a security key</a> <a href="#">Cancel</a></p> <p><b>Please copy the security key. You will not be able to view your security key after closing the pop-up window.</b> If you lose your security key, you must regenerate it.</p> <p><b>IMPORTANT</b> Please copy the regenerated security key. You will not be able to view your security key after closing the pop-up window. If you lose your security key, you must regenerate it.</p>	
20.	<p>Please forward the security key:</p> <ol style="list-style-type: none"> <li>to a GS1 contact person.</li> <li>to the 3<sup>rd</sup> Party Provider p36, see <b>Note #1</b> at the bottom of this section.</li> </ol>	
21.	<p>Continue and follow with the testing phase. Once this phase is successfully completed, ask for a <b>Proof of testing document (POT) in the PDF format only</b> for the EUDAMED Production environment setup:</p> <ol style="list-style-type: none"> <li>via a GS1 contact person.</li> <li>via the 3<sup>rd</sup> Party Provider p36, see <b>Note #1</b> at the bottom of this section.</li> </ol>	DONE
22.	<p>The setup for <b>EUDAMED Playground</b> is done, go to the #1 of this Setup and follow the process referring the EUDAMED Production environment.</p>	N/A

## Note #1

The process described above is very general and follows the mandatory steps in EUDAMED Playground/Production. Some AP providers may offer another way how to manage the setup. For instance, the upcoming *p36 web tool* which digitalizes and half-automates the entire process from the AP Management. Screen shot below:



### 3 GDSN Attribute Analysis for UDI Data (Phase 2)

To ensure accurate and compliant data submission to EUDAMED, users must analyse the alignment between the **EUDAMED UDI Data Dictionary requirements** and the **mapped GDSN Profile**. For this purpose, the prepared document "GS1\_UDI\_Connector\_Profile\_Overview.xlsx", which you have received during your on-boarding process, serves as the central reference, providing a comprehensive overview of attribute definitions and code list mappings.

To prepare successful UDI submissions the following tasks should be carried out by the responsible internal experts (e.g. Regulatory Affairs, Master Data Management or IT):

- Define the scoping of relevant device types (MDR, IVDR, SPP, MDD, AIMDD, IVDD).
- Review the mandatory and optional fields per device type.
- Compare these requirements with the mapped attributes in the GDSN Profile.
- Assess the applicability of each attribute against the manufacturer's internal device data in source systems.
- Identify potential gaps where internal data may not fully meet EUDAMED specifications.
- Repeat the same actions for the code list mapping.

For efficient execution, we recommend using the provided "GS1\_UDI\_Connector\_Profile\_Overview.xlsx". Add auxiliary columns (highlighted in green) in both tabs "EUDAMED\_Attributes" and "EUDAMED\_Codelists" document internal notes, responsibilities, or gap resolutions.

1	EUDAMED UDI v3.11.0			GDSN v3.1.31 Mapping			Manufacturer's Analysis			
	Mapping based on EUDAMED PROD v2.15 (valid as of 26th of June 2025)	Source docu: UDI Devices - data dictionary .PGR-3.11.0,		<< Status depends on hid			Applicable?	Sample Value	Attribute name in ERP/PIM	Remark
2	Scope	Field ID	Field Label	Entity Name	MDR Status	Class	Attribute / Role			
3	No	Basic-UDI / EUDI Attributes			x					
4	5	Yes	FLD-UDID-14	Basic UDI- DI code	BasicUDIData	M	GlobalMode globalModelNumber	Yes	5712345GOLDENtest01FL	gmn
6	Autopopula	FLD-UDID-01	Issuing Entity Basic UDI-DI	BasicUDIData	M			Yes	MDR	Legislation
9	Yes	FLD-UDID-11	Applicable Legislation / Regulation	BasicUDIData	M	Regulatory regulatoryAct	default = EU	Yes	CLASS_I	Risk Class
10	Yes	FLD-UDID-11	Applicable Legislation / Regulation	BasicUDIData	M	Regulatory regulatoryAgency	default = 76	Yes	DK-MF-000021581	Actor
11	Yes	FLD-UDID-16	Risk Class	BasicUDIData	M	AdditionalItem additionalTradeItemClassificationCodeValue	default = SRN	N/A		
12	Yes	FLD-UDID-16	Risk Class	BasicUDIData	M	AdditionalItem additionalTradeItemClassificationSystemCode	default = EMA	N/A		
13	Yes	FLD-UDID-10	Legal Manufacturer SRN	BasicUDIData	M	TradeItem additionalPartyIdentification	Yes	DK-MF-000021581	Actor	
14	Yes	FLD-UDID-10	Legal Manufacturer SRN	BasicUDIData	M	TradeItem additionalPartyIdentificationTypeCode	default = SRN			
15	Yes	FLD-UDID-10	Legal Manufacturer SRN	BasicUDIData	M	TradeItem contactTypeCode	default = EMA			
16	Yes	FLD-UDID-15	Authorised Representative	BasicUDIData	CM	TradeItem additionalPartyIdentification	N/A			
17	Yes	FLD-UDID-15	Authorised Representative	BasicUDIData	CM	TradeItem additionalPartyIdentificationTypeCode	N/A			
18	Yes	FLD-UDID-15	Authorised Representative	BasicUDIData	CM	TradeItem contactTypeCode	N/A			
24	Yes	FLD-UDID-20	Device Model	BasicUDIData	CM	TradeItem/ additionalTradeItemIdentification	N/A			
25	Yes	FLD-UDID-20	Device Model	BasicUDIData	CM	TradeItem/ additionalTradeItemIdentificationTypeCode	N/A			
26	Yes	FLD-UDID-22	Device Name	BasicUDIData	CM	GlobalMode globalModelDescription	Yes	Golden Test BUDI	Model Name	
27	Yes	FLD-UDID-12	Is it a System which is a Device in	BasicUDIData	M	MedicalDevice multiComponentDeviceTypeCode	...			
29	Yes	FLD-UDID-13	Special Device Type	BasicUDIData	O	MedicalDevice specialDeviceTypeCode				
30	Yes	FLD-UDID-28	Active Device	BasicUDIData	M	MedicalDevice isActiveDevice				
31	Yes	FLD-UDID-29	Device Intended to administer and/	BasicUDIData	M	MedicalDevice isDeviceIntendedToAdministerOrRemoveMedicinalProduct				
32	Yes	FLD-UDID-30	Implantable	BasicUDIData	M	MedicalDevice isTradeItemImplantable				
33	Yes	FLD-UDID-265	Is it Device a suture, staple, dental	BasicUDIData	CM	MedicalDevice isDeviceExemptFromImplantObligations				
34	Yes	FLD-UDID-31	Measuring Function	BasicUDIData	M	MedicalDevice hasDeviceMeasuringFunction				
35	Yes	FLD-UDID-32	Reusable Surgical Instruments	BasicUDIData	M	MedicalDevice isReusableSurgicalInstrument				
36	Yes	FLD-UDID-23	Tissues and cells - presence of hum	BasicUDIData	M	HealthcareItem doesTradeItemContainHumanTissue				
37	Yes	FLD-UDID-18	Tissues and cells - Presence of anim	BasicUDIData	M	HealthcareItem doesTradeItemContainAnimalTissue				
39	Yes	FLD-UDID-158	Presence of substance which, if use	BasicUDIData	M	MedicalDevice isDeviceMedicinalProduct				
40	Yes	FLD-UDID-155	Presence of a substance which , if use	BasicUDIData	M	HealthcareItem doesTradeItemContainHumanBloodDerivative				
41	No	FLD-UDID-50	Clinical Investigations associated to	BasicUDIData	O	Certification CertificationInformation				
48	Yes	FLD-UDID-51	Clinical Investigation/Performance s	Clink	O	Certification certificationValue				
49	Yes	FLD-UDID-51	Clinical Investigation/Performance s	Clink	O	Certification certificationIdentification				

This analysis forms the foundation for a structured implementation, ensuring that all relevant device data is correctly captured, validated, and ready for submission. By systematically comparing EUDAMED field requirements with internal data structures,

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organizations can proactively address compliance issues and secure efficient UDI registration.

## Note #2

If you have any specific technical or attribute-related questions, please contact your local GS1 Member Organisation.

## 4 Learn UDI Upload and Testing (Phase 3)

When Phase 2 is completed, it is time to test upload of your data. It is important to start with a record for one product first and then scale up with the rest of your records afterwards.

Even when having a M2M solution, submitting your data in EUDAMED can be complicated, because of the requirements from EUDAMED. For that reason, it is extra important to have the **Do it Right the First Time** approach (DRIFT). Be very sure the data information is submitted with the right content, by having internal quality assurance steps, all those steps that are possible.

The intention of testing is to make sure, that your M2M solution supports all the scenarios and attributes relevant to your submission of data to EUDAMED.

The recommended number of test submission depends on your range of products. It is recommended to do a test submission for each class in MDR and IVDR that you have in your range of products.

These steps are recommended to follow.

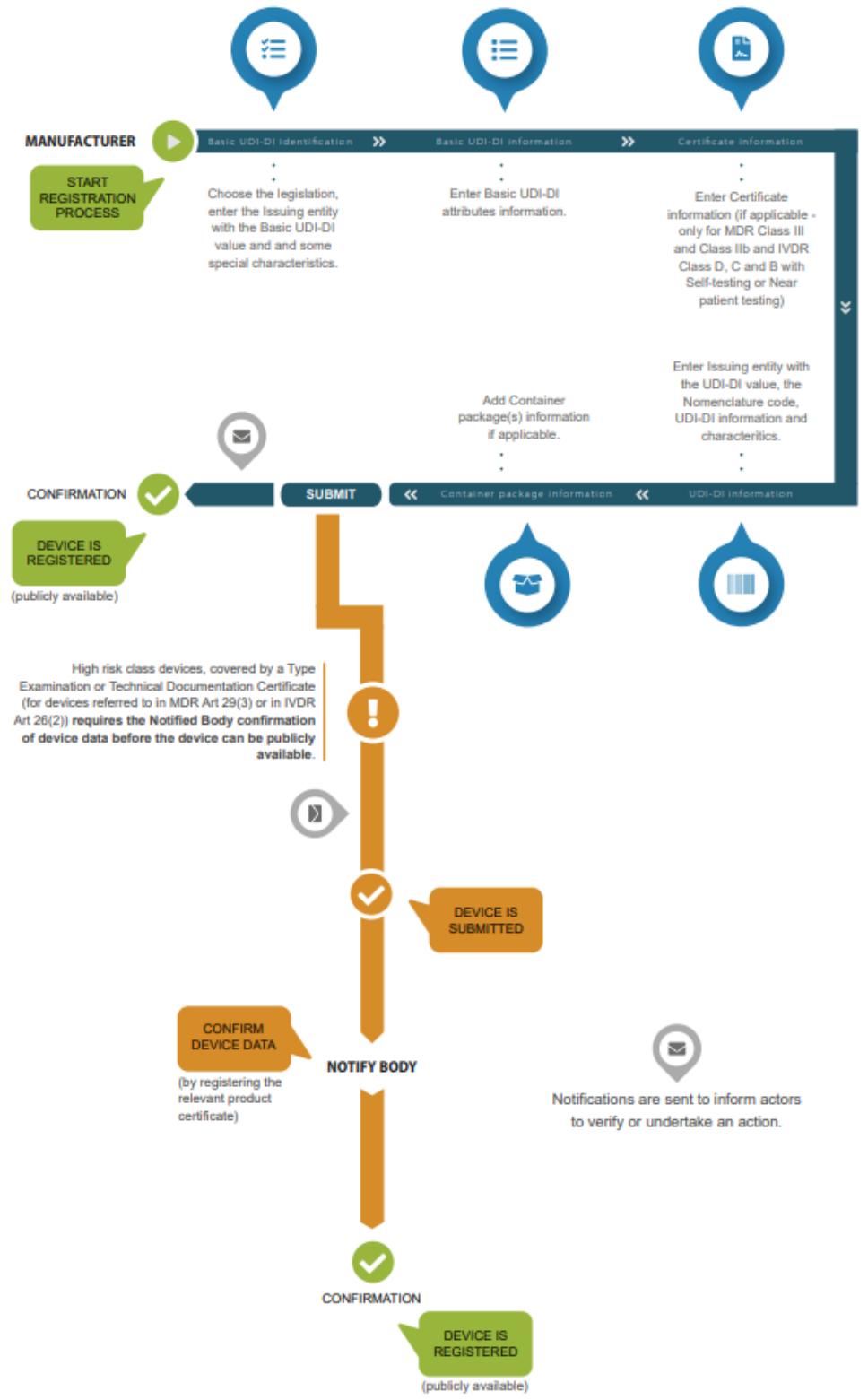
### 4.1 For Web-User Interface Users

1. Use Editor (Web-UI) to create your first record with all the attributes required for your product. Implemented validation rules will directly control (DRIFT) if your record is affected by any consistency mistake, business rule dependency or error appearance.
2. After one successful registered record, that record can be exported in excel. The exported excel file can then be used to fill out other test submissions and be imported into your GDSN service.
3. Then you can publish all test records in EUDAMED. Then check EUDAMED Response Feedback (CIC - Catalogue Item Conformation) for the records send. Complete the step 1 again if any mistakes occurred.

### 4.2 For Machine-to-Machine Users

1. Send your first UDI record through your implemented M2M interface into our UDI Connector service via GDSN or the data validation. Complete this step for all your chosen test scenarios.
2. Then you can publish all test records in EUDAMED. The check EUDAMED Response Feedback (CIC) for the records send. Complete step 1 again if any mistakes occurred.

## 4.3 Registration Process for Regulation Devices



Source: [https://health.ec.europa.eu/document/download/c3231845-228e-437a-8d77-510ecc3a548b\\_cs?filename=md\\_eudamed-udi-registration-process\\_en.pdf](https://health.ec.europa.eu/document/download/c3231845-228e-437a-8d77-510ecc3a548b_cs?filename=md_eudamed-udi-registration-process_en.pdf)

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The steps in this part of the process depend on the type of risk class for your products. There will be two levels of risk class:

- Low risk class (for MDR: I, IIA, IIB non-implants, for IVDR: D, C, and B with Self-testing or Near patient testing).
- and High risk class (for MDR: IIB implants, III, for IVDR: A or B without Self-testing or Near patient testing).

For Low risk class, when you send your data to EUDAMED, it will be with no involvement of Notified Bodies. The data gets the status "REGISTERED", and you will get a CIC receipt with the status "SYNCHRONISED", and your registration is completed.

For High risk class (MDR: IIB implants, III) you are only able to send data with status "SUBMITTED" and you will get a CIC receipt with the status "RECEIVED", which means you as MF has a valid submission, but the Notified Body will have to "confirm" the device data. That will happen when Notified Body register the certificate. After approval, status will change to "REGISTERED" and you will get a CIC receipt with the status "SYNCHRONISED", and your registration is completed. In the Playground environment this will not happen if no Notified Body is involved for collaboration testing. This is not required for a Proof of testing.

After testing is completed, it is important to get the **Proof of Test (POT)** file in PDF format and store it in our documentation. The POT file must include the used Actor Code (SRN), DI Codes and successful XML messages from EUDAMED. You can get your POT file from one of the following options:

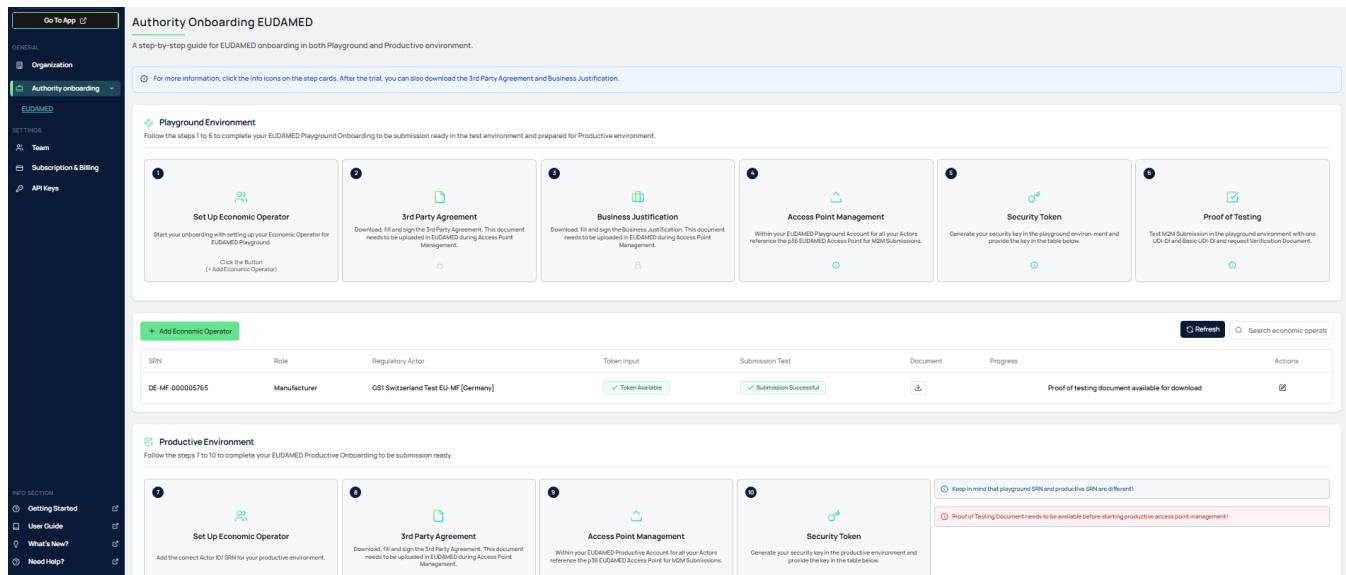
- a) Contact your 3<sup>rd</sup> Party Provider for POT file.
- b) Generate the POT file from P36 "Authority Onboarding".

By choosing method b), you will learn more about the service you use, and how it works. Both methods will work fine though.

If you have any questions related to this preparation step, contact your GS1 Member Organisation for support and training.

## Note #3

The process described above is very general and follows the mandatory steps in EUDAMED Playground/Production. Some AP providers may offer another way how to manage the setup. For instance, the upcoming [p36 web tool](#) which digitalizes and half-automates the entire process from the Access Point Management. Screen shot below:



Authority Onboarding EUDAMED

A step-by-step guide for EUDAMED onboarding in both Playground and Productive environment.

For more information, click the info icons on the step cards. After the trial, you can also download the 3rd Party Agreement and Business Justification.

Playground Environment

Follow the steps 1 to 6 to complete your EUDAMED Playground Onboarding to be submission ready in the test environment and prepared for Productive environment.

Step	Description	Progress	Actions
1	Set Up Economic Operator	Click the Button (+ Add Economic Operator)	
2	3rd Party Agreement	Download, fill and sign the 3rd Party Agreement. This document needs to be uploaded to your EUDAMED account during Access Point Management.	
3	Business Justification	Download, fill and sign the Business Justification. This document needs to be uploaded to your EUDAMED account during Access Point Management.	
4	Access Point Management	Within your EUDAMED Playground Account for all your Actors reference the p36 EUDAMED Access Point for MDM Submissions.	
5	Security Token	Generate your security key in the playground environment and provide the key in the table below.	
6	Proof of Testing	Test MDM Submission in the playground environment with one UDI-DI and Basic UDI-DI and request Verification Document.	

Productive Environment

Follow the steps 7 to 10 to complete your EUDAMED Productive Onboarding to be submission ready.

Step	Description	Progress	Actions
7	Set Up Economic Operator	Add the correct Actor ID/ SRN for your productive environment.	
8	3rd Party Agreement	Download, fill and sign the 3rd Party Agreement. This document needs to be uploaded to your EUDAMED account during Access Point Management.	
9	Access Point Management	Within your EUDAMED Productive Account for all your Actors reference the p36 EUDAMED Access Point for MDM Submissions.	
10	Security Token	Generate your security key in the productive environment and provide the key in the table below.	

Keep in mind that playground SRN and productive SRN are different!

Proof of Testing Document needs to be available before starting productive access point management!

## 5 Data Capturing and Production Configuration (Phase 4)

For Production configuration lookup the steps of Phase 1 (Onboarding Process).

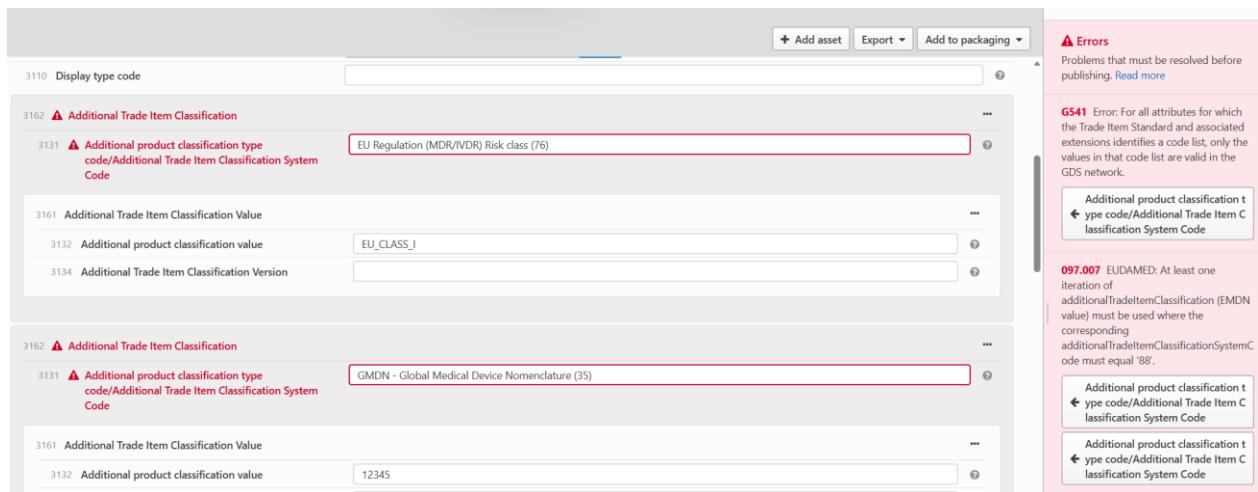
Once you have your configuration in production ready, you can start adding product data for the products you want to register in EUDAMED. It is recommended that you identify two user roles to enable working with a 4-eye principle: one person as "Editor", this person adds the relevant data to your product. The other person is "Access control Editor (Publisher)", this person checks the data and publishes the data to EUDAMED. You can identify these roles in the 'users' tab in your GDSN data pool.

First collect the required UDI data internally, see Phase 2 (GDSN Attribute Analysis for UDI Data).

Add the data of one product in your GDSN data pool. Look for help on the working of the GDSN data pool here on the website of your local GS1 Member Organisation. The following steps are recommended.

### 5.1 For Web-User Interface Users

1. Use the Editor role to create a first product (UDI-DI) under a Basic UDI-DI and enter all the attributes required for that product. As mentioned in the previous step under testing, it's recommended to follow DRIFT. Implemented validation rules (errors) will support that and directly control if your record is affected by any missing mandatory, consistency mistake or other business rule dependency. The screenshot below shows you what that looks like.



The screenshot shows a GDSN data pool interface for product configuration. The main area displays two product records. Each record has several attributes listed with their corresponding values and validation status. A sidebar on the right lists errors and warnings:

- Errors:** Problems that must be resolved before publishing. One error is shown for the first product: "EU Regulation (MDR/IVDR) Risk class (76)" is required.
- GS41 Error:** For all attributes for which the Trade Item Standard and associated extensions identifies a code list, only the values in that code list are valid in the GDS network. This applies to the "Additional product classification type code/Additional Trade Item Classification System Code" field.
- 097.007 EUDAMED:** At least one iteration of additionalTradeItemClassification (EMDN value) must be used where the corresponding additionalTradeItemClassificationSystemCode must equal '88'. This applies to the "Additional product classification type code/Additional Trade Item Classification System Code" field.
- Additional product classification type code/Additional Trade Item Classification System Code:** This is a note for the "Additional product classification type code/Additional Trade Item Classification System Code" field.
- Additional product classification type code/Additional Trade Item Classification System Code:** This is a note for the "Additional product classification type code/Additional Trade Item Classification System Code" field.

Product Record 1 (EU Regulation):

Attribute	Value	Validation
3110 Display type code		
3162 Additional Trade Item Classification		
3131 Additional product classification type code/Additional Trade Item Classification System Code	EU Regulation (MDR/IVDR) Risk class (76)	Required
3161 Additional Trade Item Classification Value		
3132 Additional product classification value	EU_CLASS_I	
3134 Additional Trade Item Classification Version		

Product Record 2 (GMDN):

Attribute	Value	Validation
3110 Display type code		
3162 Additional Trade Item Classification		
3131 Additional product classification type code/Additional Trade Item Classification System Code	GMDN - Global Medical Device Nomenclature (35)	
3161 Additional Trade Item Classification Value		
3132 Additional product classification value	12345	

2. After completion publish this first UDI-DI with its Basic-UDI data to your targeted "UDI Connector" GLN (Publish to GLNs see Phase 6 - Live Submissions and Error Handling). Make sure that this first publication succeeds with CIC SYNCHRONISED or RECEIVED.
3. After one successful registered record, this first UDI can be exported in excel to multiply the records for all other UDI-DI's that fall under the same Basic

UDI-DI. Use the downloaded excel template with the relevant attributes. The exported excel file can then be used to copy the relevant data to the other UDI-DI's and then imported back into GDSN.

4. Then you can publish the records to EUDAMED using the 'publishing' role to apply the 4-eyes principle. See Phase 5 (Live Submissions and Error Handling).

## 5.2 For Machine-to-Machine Users

Use your installed process to publish to EUDAMED, see Phase 5 (Live Submissions and Error Handling).

## Note #4

EUDAMED only allows manual corrections for most of the data so make sure your data is correct. Every UDI must be discarded manually and separately from EUDAMED if there are errors in the data.

## 6 Live Submissions and Error Handling (Phase 5)

### 6.1 Publication

When valid draft items are prepared, created or uploaded in the GDSN data pool and the approval (review by 4 eye-principle) is done, only then **publication** of the first live submissions can follow. To avoid additional error handling, it's recommended to go step by step with the following approach. It is the same procedure as in the test environment (UAT instance) of your GDSN data pool.

For MDD/AIMDD/IVDD records:

- the publication can be done per each single UDI-DI (GTIN) submission separately or in bulk.
- Multiple UDI-DI's can be sent in parallel.

For MDR/IVDR/SPP records:

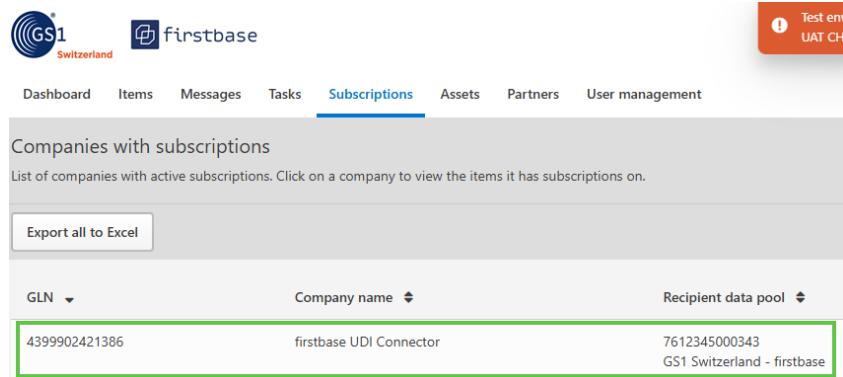
1. it is required to start with the initial publication of the first UDI-DI belonging to the new Basic UDI-DI.
2. after this first submission has succeeded with CIC SYNCHRONISED (low risk class) or CIC RECEIVED (high risk class) the follow-up UDI-Dis of the same Basic UDI-DI can be published too.
3. repeat this sequencing order of 1+2 above for every first UDI-DI belonging to a Basic UDI-DI and its follow-up UDI-DIs

Use the following Publish to GLNs from your dedicated GDSN data pool service:

GDSN Data Pool	Member Organisation	Publish To GLN
Synfony	GS1 Czech Republic	8594182509823 Synfony UDI Connector
GS1Trade Sync	GS1 Denmark	7609999484711 GS1 UDI Link
firstbase	GS1 Switzerland	4399902421386 firstbase UDI Connector

### Note #5

Please make sure, that your GDSN data pool support has correctly setup the subscription for your participating Information Provider GLN by the relevant UDI Connector service. Only with a valid match between 'Publication' and 'Subscription' ("Pub-Sub-Match) the synchronisation between both partners can be proceeded. Normally this should be the case during the setup and onboarding (step 1). After the publication is done, the relevant active subscription can be checked under 'subscriptions', for example:



## 6.2 Follow-up Submissions

After the publication is done, for any UDI submission EUDAMED gives direct responses like other UDI databases. As described in Phase 3 (Learn UDI Upload and Testing) the CIC will be receipt with the status "SYNCHRONISED" (=Registered in EUDAMED) or "RECEIVED" (=Submitted in EUDAMED) will return. If an initial submission was successful, follow-up submissions for other UDI-DIs can be sent. **Update submissions** for already registered records can be **only** sent if the CIC SYNCHRONISED (=Registered in EUDAMED) was provided.

## 6.3 Error Handling

When a CIC REVIEW has been returned, and EUDAMED has responded with an error. This can be the case for several reasons, for instance:

- Issues regarding the access point configuration (Actor settings) e.g. UDI Token is not valid.
- Technical problems in the M2M interface between the UDI Connector service (e.g. P36) and EUDAMED because of a service downtime.
- Content error, when the GDSN data pool cannot validate against specific data e.g. an invalid Authorised Representative Actor Code (SRN).

In any case click on CIC status "View on SyncList" link and open the detailed description of the CIC error message.

<input type="checkbox"/> Publication status	CIC Status	GTIN 	Description short	Target market	Unit descriptor	Who should see this?
<input type="checkbox"/> <b>Published</b>	<b>Review</b> <a href="#">View on SyncList</a>	07612345779171	7612345GOLDENtest40J7	EU	Pack or Inner Pack	Restricted <a href="#">View details</a>
<input type="checkbox"/> <b>Live</b>		07612345779164	7612345GOLDENtest40J7	EU	Base Unit or Each	Restricted <a href="#">View details</a>

Last change date	Status	GTIN	Target market	Data source	Scope	Data recipient
07/11/2025 16:32:55	<span style="background-color: red; color: white; padding: 2px 5px;">Review</span>	07612345779133	EU	7612345000435 UDI manufacturer POC/MVP	Public	4399902421386 firstbase UDI Connector
GTIN 07612345779133						
Status code	Status code detail	Description			Corrective action code	
CIC999	Error reported by P36 UDI connect	:elementReport> <message:operationErrorCode>ERR-DTX-EUD-403.01</message:operationErrorCode><message:operationErrorDetail>Only the owner can update their entities. DE-MF-00005765 is not the owner of: 7612345GOLDENtest38JL GS1.</message:operationErrorDetail> </message:elementReport>			ACTION_NEEDED	

**Important:** It is good to know that the communication in the GDSN is always related to the top level of trade item packaging hierarchies. Also, here the EUDAMED response message (CIC) is related to the highest level in the packaging hierarchy, e.g. Case unit. If you click on "Open in Editor", it brings you to the relevant trade item hierarchy, where you can revise the data for error correction.

Synclist							Advanced filter ▾
Filters applied:		GTIN 07612345779713	Target market EU				
Last change date	Status	GTIN	Target market	Data source	Scope	Data recipient	Customize table
08/12/2025 15:01:07	<span style="background-color: red; color: white; padding: 2px 5px;">Review</span>	07612345779713	EU	7612345000435 UDI manufacturer POC/MVP	Public	4399902421386 firstbase UDI Connector	
GTIN 07612345779713							<span style="border: 1px solid green; padding: 2px 10px;">Open in editor</span>
Status code	Status code detail	Description			Corrective action code	Corrective action	
CIC999	Validation at p36 failed.	Submission blocked due to business rules Entity 7612345GOLDENtest46K is not submittable because of its current state (In Submission)			ACTION_NEEDED	ACTION_NEEDED /	

## Note #6

Usually, the error message must be interpreted by the user, as EUDAMED responds with specific references like error code, SRN, Basic UDI-DI Code (GMN) or UDI-DI Code (GTIN) and the related error detail. The detail includes the attribute name or code value in EUDAMED language. If the reader does not find the **error root cause** directly using the Web UI, they could look-up the information in the current "GS1\_UDI\_Connector\_Profile\_Overview.xlsx", which helps to map against the GDSN attribute definitions and code list mappings. If you have any specific error questions, please contact your local data pool support team. After fixing the error, the affected item must be **re-published**.

## 6.4 Support

If the error is misunderstood or for any kind of user question in your GDSN data pool, please don't hesitate to contact your **local GS1 Member Organisation for support** or training. See chapter 7.2 for links to relevant information.

If the error, its root cause or the user question is related to the EUDAMED system itself, please contact [SANTE-EUDAMED-SUPPORT@ec.europa.eu](mailto:SANTE-EUDAMED-SUPPORT@ec.europa.eu). Please make sure that you respect their required information.

## 6.5 Discard

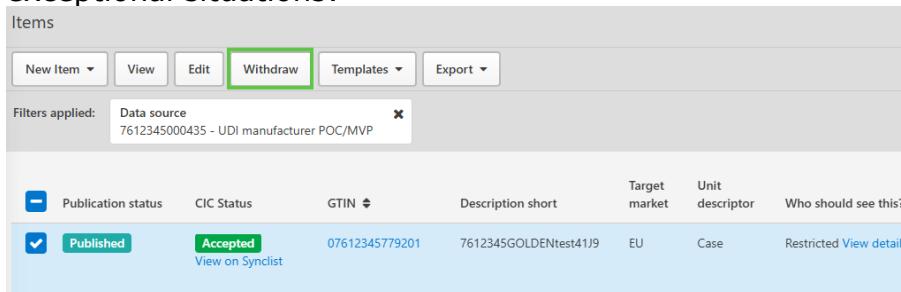
For specific exceptions EUDAMED allows to withdrawal and discard existing UDI registrations. This “escape-out” should be only used, when the submitted data is incorrect and non-updateable fields cannot be changed after successful registration. As an example, a Basic UDI-DI codes were wrongly entered and linked to its UDI-DI (GTIN).



**ATTENTION:** The discard functionality should be only used in exceptional circumstances, because in EUDAMED it can be only done per each single UDI-DI.

It is very important to follow the discard process in the following three interfaces:

1. **EUDAMED Web-UI** – please refer to the official documentation from <https://webgate.ec.europa.eu/eudamed-help/en/documentation/user-guides-and-templates.html> and Devices: UDI Devices: Section 5.2.7 Discard registered UDI-DIs/EUDAMED IDs (and their Basic UDI-DI/EUDAMED DI)
2. Discard the submission under the **3<sup>rd</sup> Party Provider's** (e.g. p36) **interface**. steps to follow will be detailed here very soon, January 2026.
3. Or use the item withdrawal process of **GDSN data pool**, e.g. by using the button **“Withdraw”** to be clicked for the published item – but only in these kinds of exceptional situations:



The screenshot shows a table with the following data:

Publication status	CIC Status	GTIN	Description short	Target market	Unit descriptor	Who should see this?
<input checked="" type="checkbox"/> Published	Accepted	07612345779201	7612345GOLDENTest41J9	EU	Case	Restricted <a href="#">View details</a>

## 7 Sources of Information

### 7.1 Required Templates for Access Point Configuration

EUDAMED Playground: [\*Business justification\*](#), [\*Third-party agreement\*](#)

EUDAMED Production: [\*Third-party agreement\*](#)

### 7.2 Data Pool Resources (e.g. User Manuals)

p36 web tool: <https://www.udihub.io/>

GS1 Czech Republic Syfony: <https://syfony.cz/>

GS1Trade Sync: [GS1Trade Sync | Product data exchange made easy](https://gs1tradesync.com/)

GS1 Netherlands Data Source: <https://www.gs1.nl/producten-services/data-exchange/gs1-data-source/gezondheidszorg/>

GS1 Switzerland firstbase: <https://www.firstbase.ch/de/support>

### 7.3 EUDAMED Information

EC's EUDAMED Website: [https://health.ec.europa.eu/medical-devices-eudamed\\_en?prefLang=de](https://health.ec.europa.eu/medical-devices-eudamed_en?prefLang=de)

Information Centre - EUDAMED Playground: <https://webgate.ec.europa.eu/eudamed-play-help/en/welcome-to-the-eudamed-information-centre.html>

Information Centre - EUDAMED Production: <https://webgate.ec.europa.eu/eudamed-help/en/welcome-to-the-eudamed-information-centre.html>

## 7.4 Table of Abbreviations

AIMDD	Active Implantable Medical Device Directive 90/385/EEC
AP	Access Point
CIC	Catalogue Item Conformation
DRIFT	Do it Right the First-Time approach
EC	European Commission
EU	European Union
EUDAMED	European Database on Medical Devices
GDSN	Global Data Synchronisation Network
GLN	Global Location Number
GMN	Global Model Number
GTIN	Global Trade Item Number
GUDID	Global Unique Device Identification Database
IFU	Instructions for Use
IVDD	In Vitro Medical Device Directive 98/79/EC
IVDR	In Vitro Diagnostic Regulation (EU) 2017/746
LAA	Local Actor Administration
M2M	Machine-to-Machine
MDD	Medical Device Directive 93/42/EEC
MDM	Master Data Manager
MDR	Medical Device Regulation (EU) 2017/745
MF	Legal Manufacturer (as Economic Operator in EUDAMED)
N/A	Not Applicable
POT	Proof of Testing
PR	System/Procedure Pack Producer (as Economic Operator in EUDAMED)
PROD	Production (Environment)
SPP	System or Procedure Pack
SRN	Single Registration Number
UAT	User Acceptance Testing
UDI	Unique Device Identification
UDI-DI	Unique Device Identification - Device Identifier
UI	User Interface
Web-UI	Web User Interface
XML	eXtensible Markup Language